

Driver D | Knowledge Management

1

Adapt the knowledge-management framework

- Operationalize a knowledge-management framework consisting of generation, capture and consolidation, sharing, and application phases

2

Architect a comprehensive knowledge management system

- Align knowledge to organizational priorities
- Identify and support knowledge brokers
- Capture and command attention

3

Cultivate a culture that supports knowledge management

- Establish and revisit a shared definition of knowledge
- Support rigorous and democratic processes

