



SELF-ASSESSMENT

# What does our knowledge management practice look like?

This self-assessment includes guidance on the structures, routines, and behaviors key to effective knowledge management practice in teams, networks, and organizations.

Complete the assessment with members of your team, indicating the degree to which each structure, routine, or practice is present in your system. Once complete, use the self-assessment to identify areas of strength and growth and to measure your progress over time.

In my organization, team, or system...		NEVER		SOMETIMES		ALWAYS
<b>GENERATION</b>	We articulate — and revisit and refine — shared learning questions.	1	2	3	4	5
	We co-develop and continuously refine a plan for how we'll answer our learning questions.	1	2	3	4	5
	We hold regularly scheduled meetings to discuss and generate ideas about and responses to our learning questions.	1	2	3	4	5
	We capture data that helps us surface and test ideas that help answer, address, or respond to our learning questions.	1	2	3	4	5
	We engage the people most impacted by various aspects of our learning questions in our efforts to answer them.	1	2	3	4	5
	We use shared measures to assess the strength of our ideas and responses to learning questions.	1	2	3	4	5
<b>CONSOLIDATION &amp; CAPTURE</b>	We have synthesis routines to surface the strongest and most relevant new knowledge emerging across contexts about our learning questions.	1	2	3	4	5
	We have reduction routines and shared measures of success that help us determine which new knowledge we're confident sharing with others.	1	2	3	4	5
	We engage representatives from key stakeholder communities to contribute to the determination of which new knowledge is ready for scale and spread.	1	2	3	4	5
	We identify key audiences who could apply and benefit from our new knowledge.	1	2	3	4	5
	We develop knowledge products that capture our new knowledge and inspire and enable our key audiences to apply it in their own contexts.	1	2	3	4	5
	We have a shared repository that organizes and provides stakeholders with access to our knowledge products.	1	2	3	4	5

In my organization, team, or system...		NEVER		SOMETIMES		ALWAYS
<b>SHARING</b>	We identify the key audiences with whom we will share our knowledge product.	1	2	3	4	5
	We identify and mobilize trusted and influential knowledge brokers to communicate our knowledge product to our key audiences.	1	2	3	4	5
	We prepare, develop, and support our knowledge brokers.	1	2	3	4	5
	We leverage the passive and active methods best suited to sharing our knowledge product with our key audiences.	1	2	3	4	5
<b>APPLICATION</b>	We articulate what successful application of our new knowledge looks like.	1	2	3	4	5
	We identify the resources our audiences will need to implement the new knowledge successfully.	1	2	3	4	5
	We implement change management strategies to move our key audiences toward successful application of new knowledge.	1	2	3	4	5
	We have routines to regularly revisit and revise our change management strategies.	1	2	3	4	5